

Consultation prep sheet

Six questions we'll ask in the free consultation. Answer them as a committee beforehand and thirty minutes is enough to give you a proposal.

01 How is the building managed today?

Managed, self-managed, or new. If managed, who by, since when, and when does the agreement end?

02 What is the building?

Number of lots, residential or mixed use, age, lifts, gates, pools, and anything that needs regular servicing.

03 What isn't working?

Be specific: late minutes, unexplained fees, slow maintenance, an insurance surprise, a dispute that won't settle.

04 What does the committee want to keep doing?

Some committees like running maintenance themselves. That decides Starter versus Complete.

05 What are the finances?

Current levies, balances in the administration and maintenance funds, arrears, and the last budget if you have it.

06 What would a good first year look like?

The one or two things that, if fixed, would make the committee glad it switched.
